A Systems Theory of Marginalization and its Implications for Systemic Intervention

Gerald Midgley



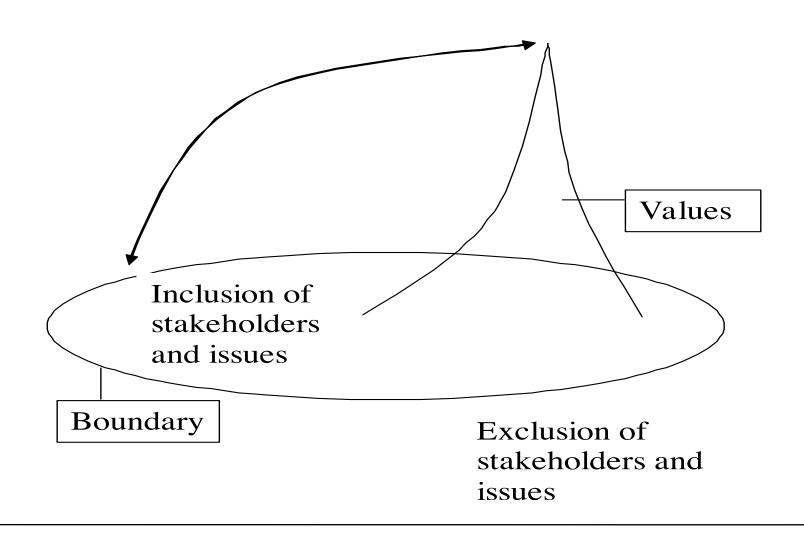


This talk will cover:

- The systems theory of marginalization that I have been developing and applying over a 29-year period.
- Strategies to challenge marginalization, illustrated with examples from my past systemic interventions
 - but beware the dark sides of some of these strategies!
- Conclusions

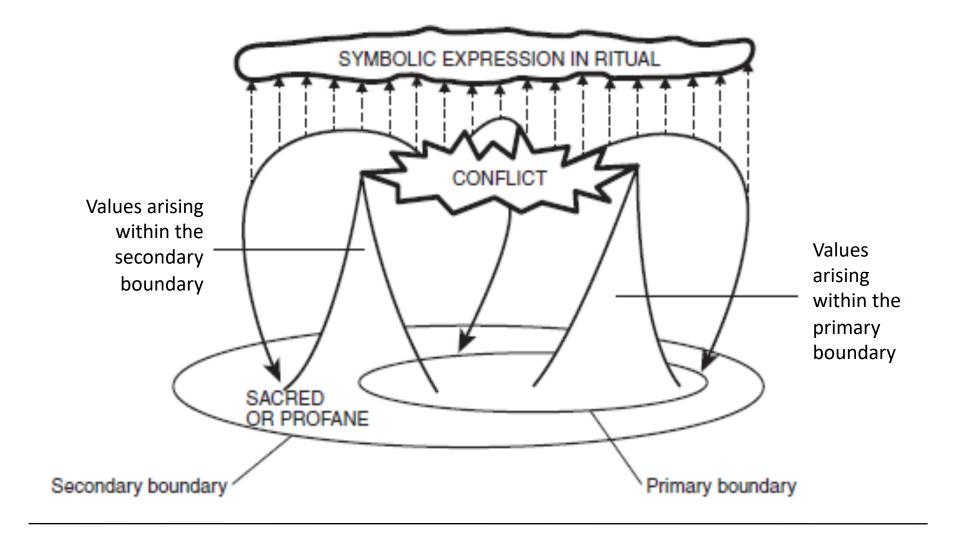


The Boundary Idea (Churchman, 1970; Ulrich, 1983)

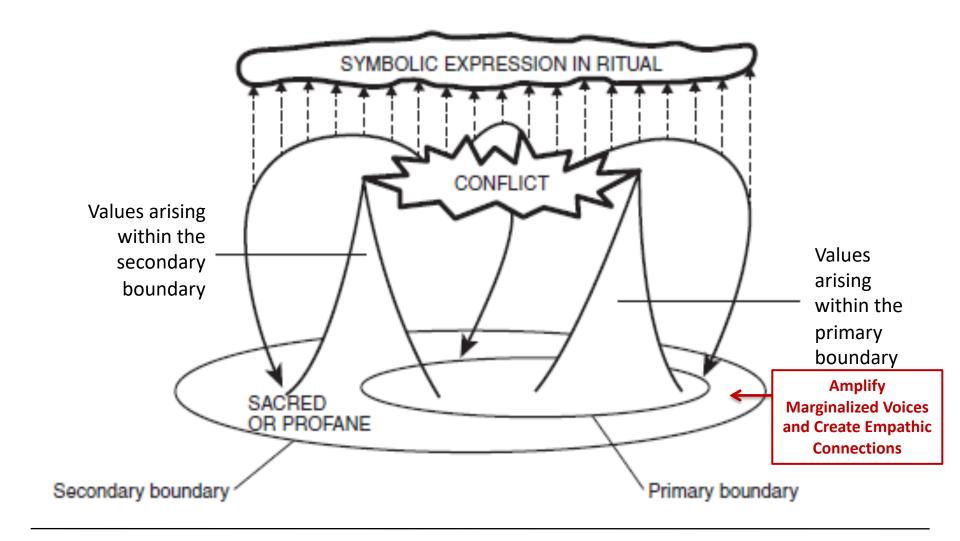




Process of Marginalization



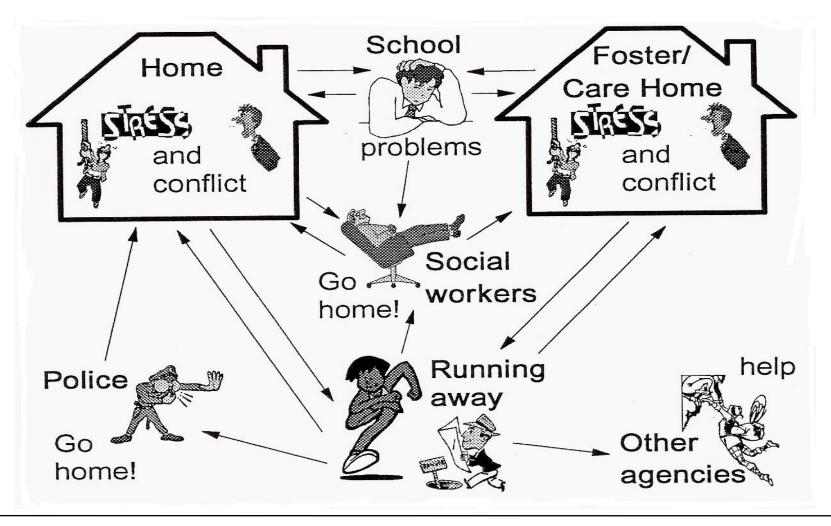




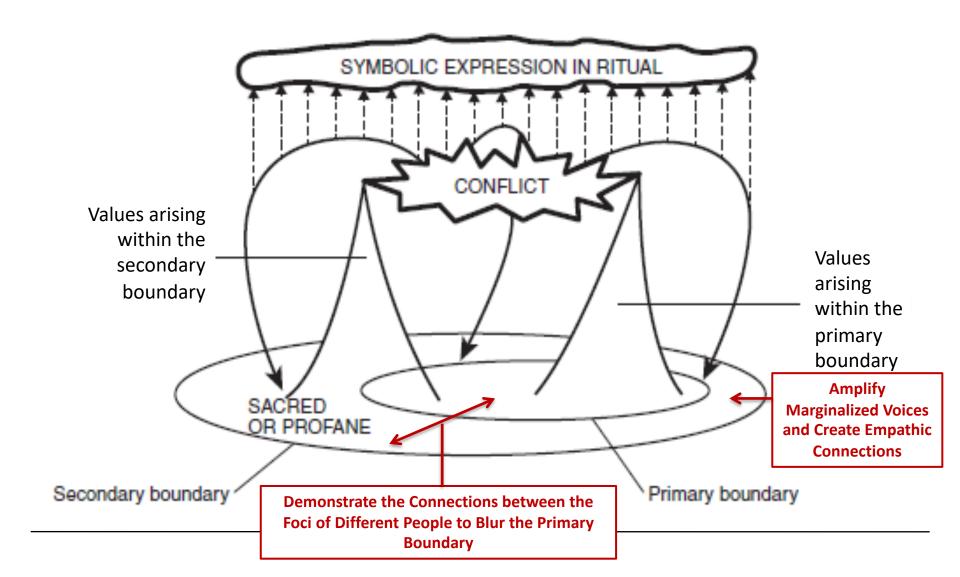


Amplifying Marginalized Voices and Creating Empathic

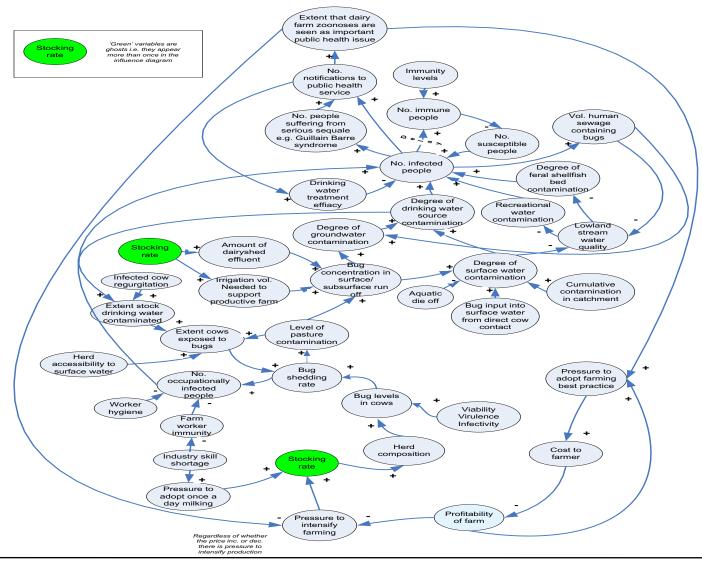
Connection: Homeless Children on the Streets



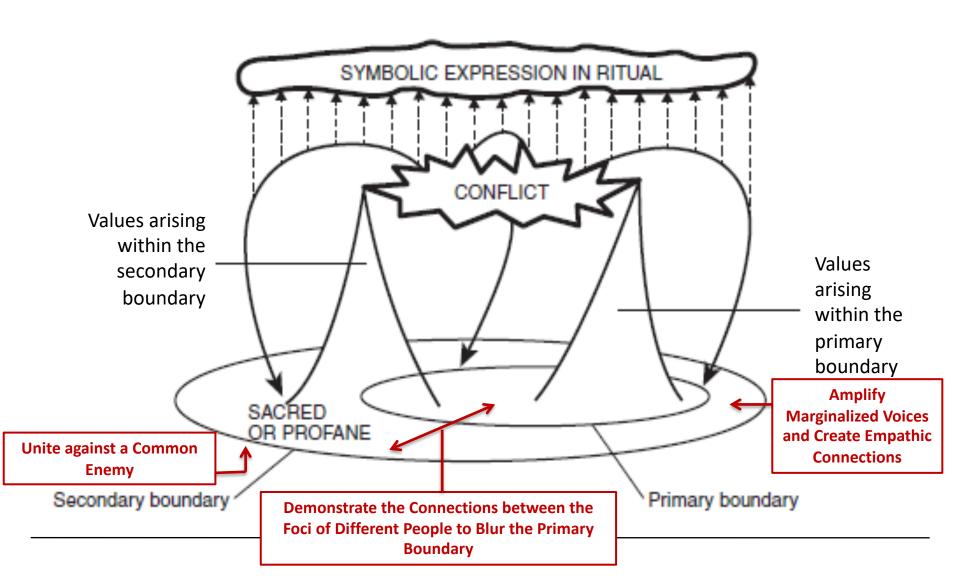




Demonstrating the Connections between the Central and Peripheral: Bugs in Water

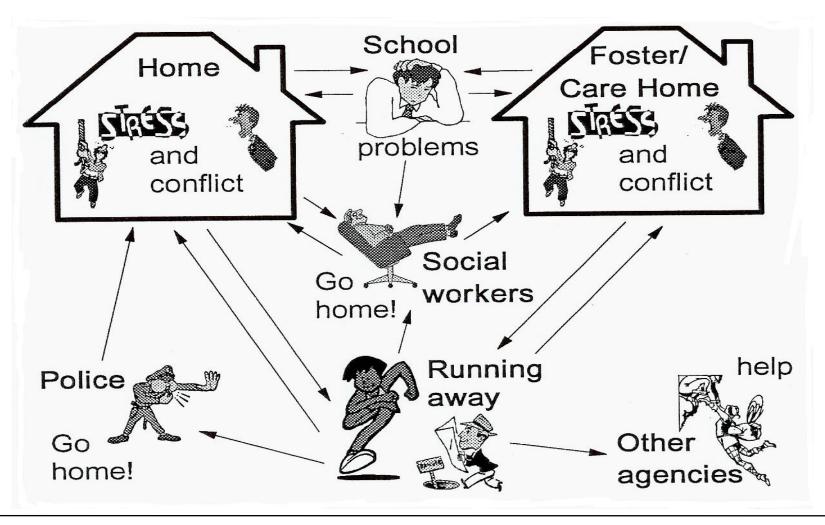




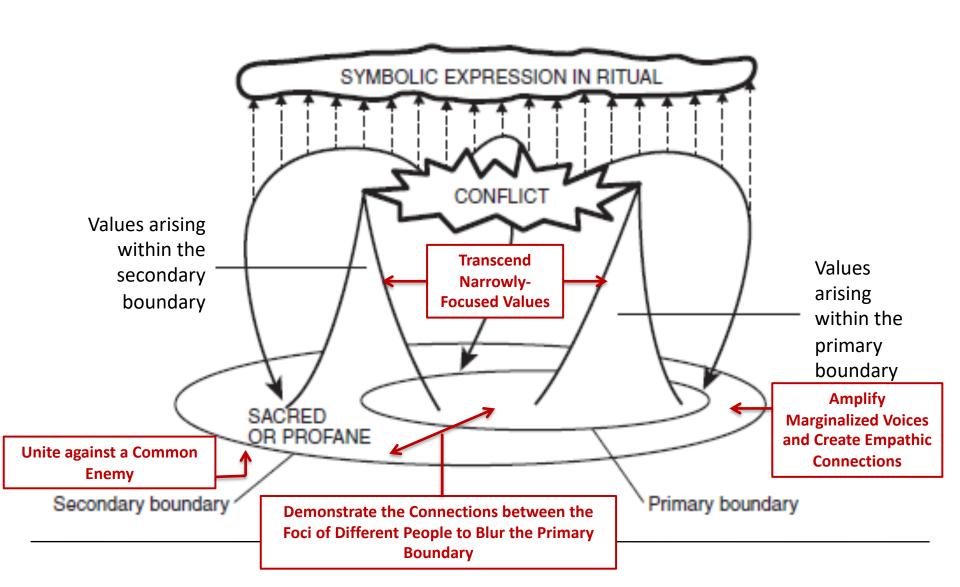




Unite against a Common Enemy: Designing Services for Homeless Children on the Streets





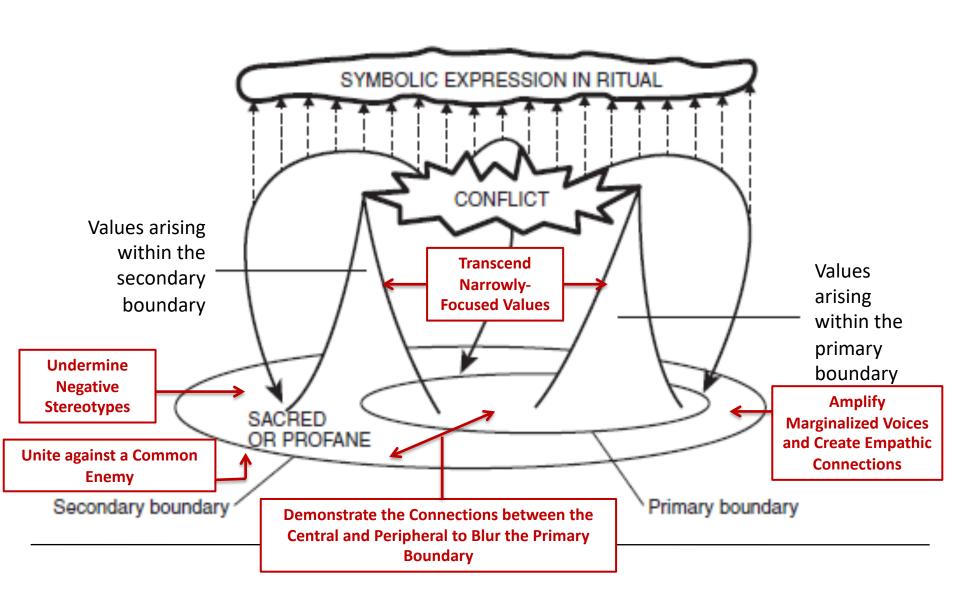




Transcending Narrowly Focused Values: Public Engagement on Sustainable Water Management:

- A new systemic dialogue method for a 2½ hour public meeting:
 - Presented key facts about water systems
 - Explored meanings of drought to different stakeholders
 - Identified relevant values
 - Identified options for water management
 - Evaluated options against the full range of core values

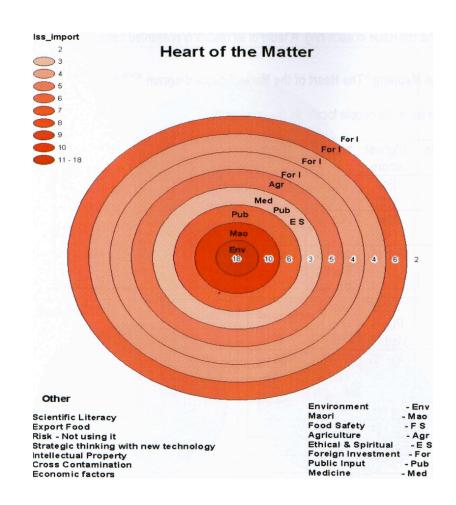




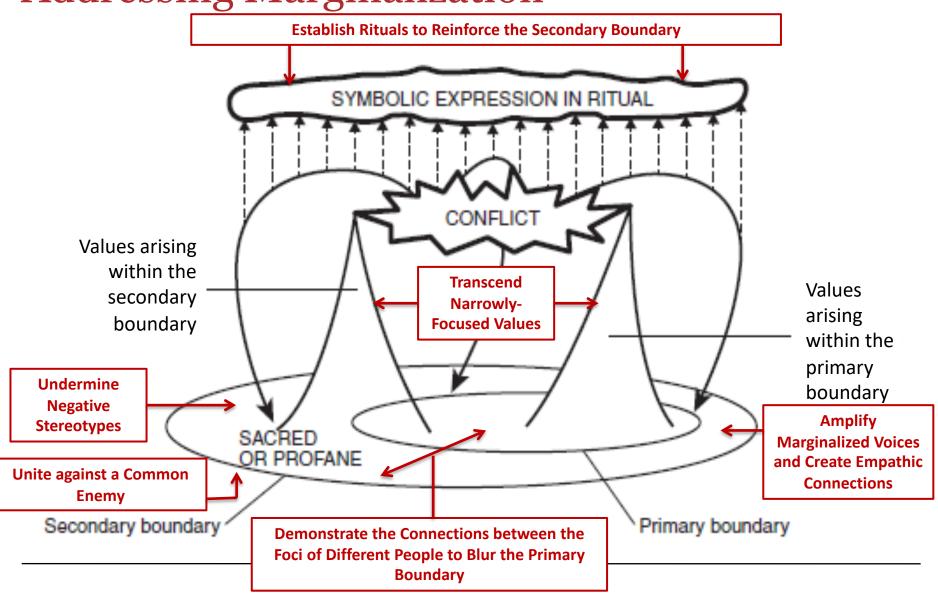


Undermining Negative Stereotypes: Genetic Modification in New Zealand

- 1. Diverse stakeholders are interviewed to determine values that matter
- 2. In a workshop, individuals order the issues from 'core' to 'peripheral'
- 3. People discuss their orderings
- 4. Analysis reveals the importance of particular values to different stakeholder groups
- 5. People discuss the implications





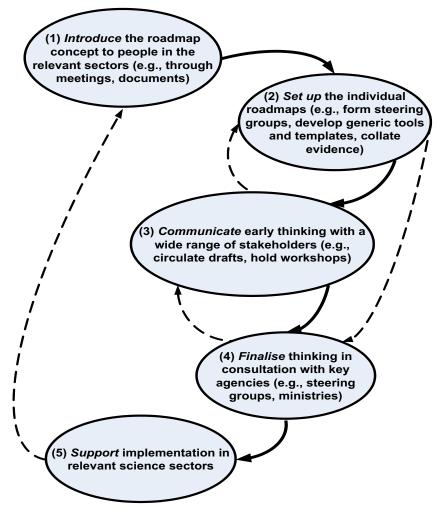




Establish Rituals to Reinforce the Secondary Boundary: Stakeholder

Consultation on 30-Year Roadmaps for Investing in Controversial Science

and Technology





Conclusions

- This systems theory is useful for generating insights into marginalization processes.
- It is particularly useful for informing systemic interventions.
- Systemic intervention processes and problem structuring methods can themselves offer ritual processes to challenge marginalization and move beyond conflict.